



LIMITED PRODUCT WARRANTY

Beneficiary / Beneficiaries of Warranty: ("you / your")	
Installation Address:	
Installation Completion Date	
Warranty Period:	
Warranty :	Subject to the terms (as defined below), Liquasil Ltd warrants that during the warranty period, the system will provide a protective coating to the substrate to which it is applied for the duration of the Warranty Period.
Installer Name & Address:	
Warranty Reference Number	

This page and the terms and conditions set out overleaf or attached, where applicable (together "The Terms") are the terms of Liquasil Ltd's limited warranty for the product.

Please read the Terms carefully, as the warranty will not be valid and you will not be able to make a claim under it, unless you have complied with the Terms.

You may request transfer of the benefit of this warranty to a third party by submitting a written request in respect of the same to Liquasil Ltd., who shall be entitled to inspect the installation prior to granting its consent to any such transfer request. The cost of inspection shall be £250 plus reasonable travelling expenses and VAT. Liquasil Ltd shall be entitled to withhold its consent to any requested transfer if it is not able to safely inspect the installation or if you fail to pay for any such inspection.

This is a limited product-only warranty. Its terms do not affect, contradict or otherwise apply to any independent insurance or installer's warranty that might be issued in addition to this document.

Signed for and on behalf of Liquasil Ltd

1. What Is Covered

1.1 Liquasil branded products installed by a Liquasil approved installer in accordance with Liquasil's technical specifications and providing that suitable adherence tests were carried out and properly documented prior to and throughout application.

1.2 The warranty applies only to the product supplied and not to the installation.

1.3 The warranty is limited to us supplying replacement product to facilitate making good any defective area of the protective coating, to the extent that we deem necessary, whether this be partial or whole replacement of the product. In any event, our total liability under this warranty is limited to the purchase price of the supplied product.

1.4 The remedy set out at 1.3 above is your sole and exclusive remedy and we expressly exclude all other damages, costs or losses associated with any failure of the product to the fullest extent permitted by law.

1.5 Neither we, nor any of our employees, agents, sub-contractors, or other representatives shall under any circumstances whatsoever, be liable to you for any loss or damage caused by a failure of the product.

1.6 We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or sub-contractors; for fraud or fraudulent misrepresentation; for breach of your legal rights in relation to the products.

2. What is not covered

2.1 Workmanship, access and consequential losses of any description.

2.2. Defects arising as a consequence of deliberate damage of the product or the substrate to which it is applied.

2.3 Defects arising as a consequence of a lack of reasonable inspection and maintenance that has not been carried out in accordance with our recommendations and guidelines.

2.4 Defects arising as a consequence of, or change to the environmental conditions to which the installed system is subjected, sufficient to cause a significant reduction in

the life of the system or delamination of any part thereof.

2.5 Bird, pest or animal attack of any description.

2.6 Any insurable event including, but not limited to agents of corrosion, fire, explosion, collision, pollution, acts of God.

2.7 Defects arising as a result of any failure of any component of the roof, not part of the Liquasil system, supplied by third parties, including, but not limited to, roof sheets, rooflights, fixings, insulation, flashing, walkways, copings, roof top units or equipment.

2.8 Any defect not attributable to manufacturing defects.

2.9 Cosmetic appearance.

3. Maintenance

3.1 The roof should be inspected at least annually and after any severe storm. Maintenance procedures **MUST** be recorded as they are performed along with a log of all access methods and access times and people working on the roof.

3.2 Ponding water must not be allowed to accumulate on the roof and roofs must have a slope to drain and all drain areas must remain clean in order to function properly.

3.3 Remove all debris from the roof since debris on the roof surface may be cause for early breakdown of the system to commence.

3.4 Regular cleaning must be done in areas where harmful contaminants may accumulate, e.g., oil, grease, solvents, acids etc. Periodic cleaning of white or coloured roof membranes may be necessary to maintain the membranes reflective properties and aesthetic appearance.

3.5 In the event that the membrane is damaged, such damage must be repaired without delay using only Liquasil materials.

3.6 You must not apply paints, coatings or other materials to Liquasil coated substrates.

3.7 Unless specifically stated, the product applied to your roof is deemed to be a protective coating system, designed to extend the lifespan of existing substrates. It is not a waterproofing system and therefore, your routine maintenance should include

inspecting for other forms of damage to the substrate and other equipment that might be present on the roof.

4. Claiming on your warranty

4.1 If you wish to make a claim against the Guarantee you should request our claim form by emailing us at info@liquasil.com or writing to us at Unit 3 Radway Industrial Estate Solihull West Midlands B90 4NR. We must receive a claim as soon as reasonably practicable after that you identify a possible failure of the Product (and in any event within 10 days of such date). You must also provide a copy of the Guarantee.

4.2 We will investigate the claim as soon as reasonably practicable. In order to carry out our investigation effectively which may include taking samples and photographic evidence you must provide us with safe access to your roof at your cost and if necessary, allow us to enter your property.

4.3 A charge of £250 plus reasonable travel expenses will be levied for all site visits. If a manufacturing fault is identified, the charge will be refunded.

4.4 If safe access is not available to allow inspection of the installation, this will be charged at cost in all cases.

4.5 You must provide us with any additional information which we reasonably request from you as part of our investigation.

4.6 We will report to you with the results of our investigation within 30 days of the date of our initial site inspection.

4.7 If you disagree with the outcome of our investigation set out in our report, you must notify us in writing within 14 days of receiving the report. We will then appoint an independent assessor to investigate the failure and report to you their decision. The decision of the independent assessor shall be final.

4.8 If any costs are incurred by either you or us in relation to a dispute described at paragraph 4.5 above, all of those costs shall be paid by whomever the independent assessor directs and equally in the absence of a direction.

4.9 Any successful claim which results in us replacing materials that we deem necessary, will not in any circumstances extend the original warranty period or in any way imply a new warranty.

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